



# TEACH Transformation Readiness Explanations May 2017

# Scheduling Readiness Level Description

## Level 3

## Level 2

## Level 1

Level of Confidence Growth 

### High Level Forecasting

Pending Order Release

Forecast date is based on expected circuit order release date

Standard interval from order release to circuit installation is +/- 97 calendar days

### Forecasted Planning

Order has been released  
Telco Planning, Design and Fiber in progress

Survey Site Visits completed and site specific remediations requirements identified

Forecast date based on completed or estimated milestones. Primarily fiber to customer property line

Site remediation interval can impact estimated circuit delivery date

### Schedule Planning

Telco Planning, Design and Fiber milestones are complete

Circuits installed or pending installation

Ready for scheduling WAN Transformation, dependent upon confirmation of customer inside cabling completion, and potentially, unknowns that surface during the WAN package review by AT&T.

**IMPORTANT:** Customers are accountable for completing any remediation identified by the Telco during site surveys prior to transformation.

# Definitions: Known Scheduling Dependencies

**IMPORTANT:** Customers are accountable for completing any remediation identified by the Telco during site surveys prior to transformation.

## **Telco Dependencies which can delay the forecast schedule:**

### CORE Infrastructure

Additional work required by Third Party Telco's to interconnect with the AT&T CORE Network. (CenturyLink, Frontier and WiscNet)

### Internet Service Provider (ISP)

Scheduling preference during July-August due to E-Rate

### Telco Hot Cut

Requires increased coordination and planning due to the potential for extended outage times. Hot cuts occur when new fiber is unavailable and reuse of existing fiber is required from the Telco Central Office to the customer premises

## **Customer Decision Dependencies:**

### High Definition (HD) Managed Video

- At the time of Transformation the Codec must be moved to Badgernet in order to retain video capabilities - customer to notify TEACH

### Standard Definition (SD) Video

- Customer understanding that SD Video is not available on BadgerNet
- Scheduling a customer Transformation with SD Video is dependent on new video solution, i.e. BlueJeans
- *\*Sites CAN transition to Blue Jeans Network BEFORE transformation occurs*

### Video Bridging (VB) Video

- Customer understanding that VB Video is not available on BadgerNet
- Scheduling a customer Transformation with VB Video is dependent on new video solution, i.e. BlueJeans
- *\*Sites CAN transition to Blue Jeans Network BEFORE transformation occurs*

# Change Requests can Impact Readiness Level and Delay Transformation

A change request submitted after the circuit order has been processed can impact the estimated or planned completion date, which can alter or restart the Readiness Level.

## Example of Change Request

- Change of Bandwidth
- Quality of Service, QoS
- Change of Address