



Technology for Educational ACHievement (TEACH)

Policy Document

The purpose of this document is to provide TEACH customers a consolidated list of policies. All policies in this document are specific to the administration of the TEACH program which is authorized under [Chapter 16, Subchapter IX](#) of the Wisconsin Statutes.

Rates - to summarize the table on the [TEACH Web site](#)

- Bandwidth up to 1000 Mbps is \$100/month
- Bandwidth of 1000 Mbps is \$250/month
- Managed HD video sites are \$250/month regardless of total bandwidth through October 31, 2018 which is when the HD Video service expires or the site disconnects the HD Video service.
- Video is offered through AT&T BlueJeans beginning February 1, 2017 at \$45/month per named host and will be subsidized by TEACH based on need and available funding.

Invoice – TEACH will invoice each customer biannually: in December for the months of July through December, and in May for the months of January through June.

- If the effective change date is on or before the 15th, the site will be invoiced a full month.
- If the effective change date is after the 15th, the site will not be invoiced for the month.
- These charges will begin regardless if the site is using the service or not.

Service Change Request

- All services are provided based on need and available TEACH funding.
- Each site must provide the following for all service affecting changes:
 - Completed TEACH Service Change Request Form (electronic via the [TEACH portal](#) or send via email to teach@wisconsin.gov).
 - Justification for service increases would typically include SETDA standards based on enrollment data from DPI.
 - TEACH services must be used as a primary connection per USAC E-rate rules.

If you are a K-12 Public School, K-12 Private School or CESA

- Subsidize up to 1000 Mbps of total bandwidth to each school following SETDA standards.
- The site must demonstrate readiness by demonstrating a need for the bandwidth as well showing the site is capable of utilizing the additional bandwidth. In addition, 'readiness' will be in part defined by the SETDA standard for a given amount of bandwidth per student.
- TEACH services must be used as a primary connection per USAC E-rate rules. Sites found in violation of this rule may be subject for the full cost of the TEACH service and penalties and fines per USAC

If you are a Library headquarters site

- Subsidize up to 1000 Mbps of total bandwidth following SETDA standards.
- TEACH services must be used as a primary connection per USAC E-rate rules. Sites found in violation of this rule may be subject for the full cost of the TEACH service and penalties and fines per USAC

If you are a Library branch/outlet site museum, juvenile correction facility or state school

- Subsidize up to 100 Mbps of total bandwidth following SETDA standards based on the city where the branch library is located.
- TEACH services must be used as a primary connection per USAC E-rate rules. Sites found in violation of this rule may be subject for the full cost of the TEACH service and penalties and fines per USAC

If you are a technical college, private college

- Subsidize up to 1000 Mbps of total bandwidth per site.
- TEACH services must be used as a primary connection per USAC E-rate rules. Sites found in violation of this rule may be subject for the full cost of the TEACH service and penalties and fines per USAC

Site costs – the site is fiscally responsible for all:

- Customer Premise Equipment (CPE) such as a router and/or switch
- If a Telco site visit was completed, all on-site changes identified at the visit such as: a power outlet for Telco equipment or conduit for Telco cables.
- Any charges from a site requesting a Telco to move wiring inside your building.

One-time construction costs

- If a service request requires fiber construction to a site, a quote for one-time installation costs will be provided by AT&T. All construction costs per site are chargeable. These costs will be evaluated on a case by case basis and may be subsidized by TEACH based on need and available funding.

Video

- BadgerNet AT&T Video Services with BlueJeans is available beginning February 1, 2017
- BCN Managed SD Video Service offering will expire on December 31, 2017
- BCN Managed HD Video Service offering will expire on October 31, 2018
 - Existing video infrastructure, specifically the management system, bridges and firewalls will remain in place
 - HD video codec will remain the property of the local service provider
- Other BCN Video Service offerings such as High Priority Low Latency (HPLL), HPLL-Video Bridging, Remote Video Access (RVA), Video Meeting Room (VMR) will expire December 31, 2017
- The number of TEACH subsidized named hosts per site will be evaluated on a case by case basis through the migration period to the new services.

Contract Terms

- Starting from the migration date or the date a site becomes a TEACH customer, the site is required to remain with TEACH for a period of no less than 12 months. If a site disconnects in less than 12 months the site is responsible for the full cost of the TEACH provided service.
- The site must provide a site contact to DOA. The site is responsible for keeping the site contact information current.